

Efficiency Office

Consolidated Annual Open Data Plan (Spatial Data Plan included) for 2024 to 2026

A. Departmental datasets to be released in 2024

i. Spatial Data

Item No.	Type of Data	Name of Dataset	General Description	Target Release Date (in mm/yyyy)	Update Frequency
1	N/A				

ii. Non-Spatial Data

Item No.	Type of Data	Name of Dataset	General Description	Target Release Date (in mm/yyyy)	Update Frequency
1	City Management and Utilities	“Cross-boundary Public Services” of the HKSAR Government	<p>The "Cross-boundary Public Services" (CBPS) initiative aims to enable enterprises and the public in both Hong Kong and Guangdong to enjoy simple and convenient cross-boundary services, and to facilitate the provision of public services and investment in the Greater Bay Area.</p> <p>Data on “Cross-boundary Public Services” provided by the HKSAR Government under this initiative, including responsible bureaux/departments, category and description</p>	01/2024# (# subject to launching of the CBPS initiative by end 2023)	Quarterly

Item No.	Type of Data	Name of Dataset	General Description	Target Release Date (in mm/yyyy)	Update Frequency
			of the services, and related links will be provided (CSV).		

B. Departmental datasets to be released in 2025 and 2026

i. Spatial Data

Item No.	Type of Data	Name of Dataset	General Description	Target Release Date (in mm/yyyy)	Update Frequency
1	N/A				

ii. Non-Spatial Data

Item No.	Type of Data	Name of Dataset	General Description	Target Release Date (in mm/yyyy)	Update Frequency
1	N/A				

C. Datasets planned to be opened up by other organisations

i. Spatial Data

Item No.	Type of Data	Name of Dataset	General Description	Target Release Date (in mm/yyyy)	Update Frequency
1	N/A				

ii. Non-Spatial Data

Item No.	Type of Data	Name of Dataset	General Description	Target Release Date (in mm/yyyy)	Update Frequency
1	N/A				

D. Progress: Datasets already uploaded to DATA.GOV.HK and/or CSDI Portal by Department and other organisations

i. Spatial Data

Remark: Entries of datasets released in or before 2022 were based on “Annual Spatial Data Plan for 2023 to 2025”.

Item No.	Type of Data	Name of Dataset	General Description	Released Date (in mm/yyyy)	Update Frequency
1	N/A				

ii. Non-Spatial Data

Remark: Entries of datasets released in or before 2022 were based on “Annual Open Data Plan for 2023 to 2025”

Item No.	Type of Data	Name of Dataset	General Description	Released Date (in mm/yyyy)	Update Frequency
1	City Management and Utilities	Data on business volume and performance of 1823 of the Efficiency Office	1823 of the Efficiency Office provides a round-the-clock one-stop service to answer enquiries for participating departments and to receive complaints about any area of Government services. Data related to the business volume and performance of the operation will be provided e.g. voice and written contacts received by 1823 through various channels, abandoned calls, calls answered within 12 seconds, average call handling time and visitors to the FAQs issued by 1823, enquiry cases, complaint/service request cases, suggestions and compliments received by 1823 through various channels, first time resolution of enquiry cases, cases involving more than one department, and cases assigned to action departments within 3 hours (JSON).	05/2019	Monthly

Item No.	Type of Data	Name of Dataset	General Description	Released Date (in mm/yyyy)	Update Frequency
2	Community and Social Welfare	Information on projects funded under the Social Innovation and Entrepreneurship Development Fund (SIE Fund)	The SIE Fund currently provides funding support to research and capacity building projects as well as social ventures. Data on individual funded projects including project nature, stage (e.g. prototype, start-up, scale-up), project duration, amount of funding support, types of beneficiaries expected to be served, etc., will be provided (CSV).	01/2020	Monthly
3	City Management and Utilities	Data of customer satisfaction on 1823 of the Efficiency Office	1823 of the Efficiency Office provides a round-the-clock one-stop service to answer enquiries for participating departments and to receive complaints about any area of Government services. Data on customer satisfaction survey score related to the service of 1823 will be provided (JSON).	06/2020	Monthly
4	Commerce and Industry	Completed business facilitation measures under the “Be the Smart Regulator” Programme	The “Be the Smart Regulator” Programme aims to reduce the compliance costs to business and enhance the licensing process through regulatory review and improving the efficiency, transparency and business-friendliness of Hong Kong’s business licensing services. Data on completed business facilitation measures, including the responsible bureaux/departments, a description of the measures, expected benefits and affected trades will be provided (CSV).	04/2021	Annually

Item No.	Type of Data	Name of Dataset	General Description	Released Date (in mm/yyyy)	Update Frequency
5	City Management and Utilities	Completed streamlining measures under the “Streamlining of Government Services” Programme	The “Streamlining of Government Services” Programme aims to improve government services involving applications and approvals through streamlining the business processes and widening the adoption of technology with a view to improving their convenience, efficiency and transparency. Data on completed streamlining measures, including the responsible bureaux/departments, a description of the measures and expected benefits will be provided (CSV).	04/2021	Annually
6	City Management and Utilities	Data on outbound contacts with the public made by 1823 of the Efficiency Office	1823 of the Efficiency Office provides a round-the-clock one-stop service to answer enquiries for participating departments and to receive complaints about any area of Government services. Data on the number of outbound calls and written contacts with the public will be provided (JSON).	01/2022	Monthly
7	Commerce and Industry	List of consulting firms registered at the General Management Consultancy Services Portal	The Efficiency Office maintains a list of general management consulting firms for reference by government bureaux/departments when inviting proposals for consultancy services. Data on the names of consulting firms registered on the list and hyperlinks to the firms’ websites will be provided (CSV).	03/2023	As and when there is update to the list